

# Important Information Concerning Your Pest Management Program

## Health and Safety Information

1. You must advise us of any pets or of any personal or family/staff allergies, or other concerns.
2. Any persons who are particularly sensitive, or who suffer from allergic reactions, should, as a matter of precaution, remain out of the premises for a period of 24 hours and not return until after the premises have been fully ventilated.
3. You must remove or protect any people, animals, birds or fish during the treatment period.
4. You must cover all food items and all food utensils.
5. You must avoid contact with treated surfaces until the control agent has dried.
6. You must observe any verbal advice provided by our firm or our licensed operator at the time of treatment.
7. You must ensure your premises are properly ventilated after treatment. Leave any air-conditioners on 'vent mode' (so they circulate outside air into the building) for a period of at least four hours after the treatment or after re-occupying.

## Payment Terms and Details of FREE Service Period

8. If during the course of the program it is found that structural or environmental conditions prevent us performing any sections of the Management Program then the FREE Service Period or the cost of your investment may have to be reviewed.
9. Unless specific written arrangements have been provided the full contract price shall be due and payable and recoverable by this Firm on commencement of the initial treatment.
10. Any FREE Service Period shall be null and void unless all monies due and payable to this Firm have been paid in full within the standard terms of business above.
11. Where a FREE Service Period has been provided then, upon notification by you, we agree to provide you with any remedial treatment(s) as may be required to the nominated property, AT NO COST TO YOU. Any FREE Service Period is conditional upon you notifying us of signs of pest infestation.
12. **No responsibility is accepted, or warranty implied, for any damage or consequential losses that may occur as the result of past, current or future pest activity.**
13. The proposed treatment only applies to the pest species named overleaf on this Pest Management Proposal. The program does not provide protection against any other pest/s.

## Treatment Details and Control Agents

14. Only control agents approved by the Department of Primary Industry and Energy's National Registration Authority and registered for use by the relevant State or Territory Registration Authority will be used.
15. While every care will be taken, this firm will not be held liable should staining of timbers, fabrics, wall coverings, floor coverings or any other articles occur.
16. **WARNING.** Where drilling and or cutting is required; no liability is accepted should damage result to concealed services such as power, gas, water, etc. You indemnify Us against any costs that may arise from such possible damages. Clear and accurate plans should be provided by you before we commence.
17. You accept that this pest management program can be rendered ineffective if you fail to implement our recommended hygiene procedures, by making building alterations, or by the introduction of conducive or infested materials.

## Termites and Other Timber Pests

18. This program does not cover treatment for, or inspection for, termites (white ants) or any other timber pests.
19. **We strongly recommend that you should arrange to have your property inspected for termites at least once every twelve (12) months and preferably every three (3) to six (6) months as recommended in the Australian Standards AS 3660 *Protection of buildings from subterranean termites* and AS 4349.3 *Inspection of buildings - Timber pest inspections*. A termite or timber pest inspection can be arranged upon request and is recommended.**

## Disclaimer Of Liability To Third Parties

20. This Pest Management Program is provided solely for the benefit of the Client named overleaf. No liability or responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the treatment or proposal wholly or in part. Any third party acting or relying on this treatment does so at their own risk.